**Suttons Medical Group**

**Friends & Family Test**

**Results from the Friends & Family Test for the year 2016/2017**

**170 of our practice patients completed a ‘Friends & Family’ test over the past 12 month period.**

Patients were asked the question ***“How likely are you to recommend our GP practice to Friends and Family if they need similar care or treatment?”***

**The results of the test were as follows:**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Written Form** | **Website Entry** | **Responses** |
| **Extremely Likely** | **120** | **2** | **72 %** |
| **Likely** | **38** | **1** | **23%** |
| **Neither Likely or Unlikely** | **3** | **2** | **3%** |
| **Unlikely** | **2** | **0** | **1%** |
| **Extremely Unlikely** | **1** | **0** | **.50%** |
| **Don’t Know** | **1** | **0** | **.50%** |
| **Totals** | **165** | **5** | **100%** |